



Case study: Operating Model
Design

Establishing Common Ways of Working With the Objective to Drive Standardisation and Efficiency





Background

Our client is a Swedish company within development and solutions for renewable energy and is today one of Europe's leading developer within their technology

- Global company aiming to consolidate and standardize processes and upgrade technology landscape to manage historic market growth and widening offerings
- Need for harmonized way of working and use of internal best practices, clarification of responsibilities and decision-making and definition of fit-for-purpose tools to leverage scale and boost productivity



Assignment

- Opticos provided strategy management support in collaborating with business stakeholders (SME and C-suite) and IT management – to define future operating model including; processes (Core, Management and Enabling), roles and responsibilities, steering model, technology requests.
- Opticos helped lead workshops, provide business insights and proposals and support in program management.
- Provided basis for scale, improved control and efficiency/speed by improved ways of working.

Client Benefits

- Resulted in establishment of new process landscape (level 1–3), definition of roles (process roles vs jobs) and propositions for steering model
- Progress in minor improvement projects for Finance



About Opticos

Opticos is a Management Consulting firm with a strong IT management practice. We empower business leaders to unlock sustainable business value.

Our team of seasoned consultants bring a wealth of experience and domain expertise, leveraging industry best practices to offer unbiased guidance and hands-on execution support across key business verticals - Risk and Compliance, Operational Excellence, IT Effectiveness and Business Transformation.



Opticos AB

Stockholm

Olof Palmes gata 23
111 22 Stockholm,
Sweden

Gothenburg

Kungsportsavenyen 1
411 36 Göteborg,
Sweden

Öresund

Klub Aps St. Linnésgade 25
1361 Copenhagen,
Denmark

Bangalore

Opticos India Pvt. Ltd. RMZ
Lattitude Commercial, Hebbal,
Bengaluru, India

For more details
info@opticos.se | www.opticos.se